



U. S. Department
of Transportation

**Federal Aviation
Administration**

Memorandum

Subject: Full Transcript

Date: Oct 06, 2003

From: ASW ATD

Reply to ASW-505
Attn. of:

To: Manager, Evaluations and Investigations
Staff, AAT-20

This transcription covers the SPT Position 6 position for the time period from September 11, 2001, 1450 UTC, to September 11, 2001, 1515 UTC

Agencies Making Transmissions

Abbreviations

Unknown Source
Washington Command Center
Northeast Air Defense Command
Boston ARTCC
Indianapolis ARTCC
Denver ARTCC
Air Traffic Services
New York ARTCC
Washington ARTCC
Denver Airport Traffic Control Tower
Anchorage ARTCC
Oakland ARTCC
Cleveland ARTCC
Kansas City ARTCC
Vancouver ARTCC
Salt Lake ARTCC
Southwest Region

UNK
CC
NEAD
ZBW
ZID
ZDV
ATSVC
ZNY
ZDC
DEN ATCT
ZAN
OAK
ZOB
ZKC
VAN
ZLC
ASW

I hereby certify that the following is a true transcription of the recorded conversations pertaining to the event on September 11, 2001.

Tom Humphries
Quality Assurance Specialist
Southwest Region Air Traffic Division

01 UNK "unintelligible"

02 NEAD command center northeast air defense

03 CC go ahead sir

04 NEAD do we have an idea how many aircraft are still in the air at this time

05 NEAD thank you

06 CC and boston center just to check you're still able to staff one per area

07 ZBW we have no airplanes we have evacuated the building there are probably four air traffic people a couple of a f people that's it we have nobody in the area

08 CC thank you

09 CC indie center uh command center

10 ZID indie center

11 CC are you still receiving transmissions on one two two point six

12 ZID - i'll check

13 ZDC this is denver what center was that that just shut down we didn't copy that

- 14 UNK was boston boston center is shut down now uh denver
- 15 ZBW a uh a uh we're probably going to go to a outside ah building outside of always call up and "unintelligible" there's nothing we can do here.
- 16 CC no that's okay if you've got to get out get out
- 17 CC also for northeast we're showing about four hundred and sixty targets operate now in domestic airspace
- 18 NEAD okay thank you
- 19 ATC SVC air traffic service "unintelligible" heardon checking to find out if norad is on the bridge yet
- 20 CC let me check norad are you up nothing so far
- 21 ATSV C thanks
- 22 ZNY this is new york center
- 23 CC go ahead new york
- 24 ZNY yea this is for air defense as well as boston coronet east flight that I discussed earlier with boston they're going to go v f r into boston bangor but they don't want to be scrambled on
- 25 UNK they will be scrambled on from what I understand
- 26 ZNY who said that

27 CC northeast can you uh check on that

28 NEAD yea we're checking on it right now what is the coronet east uh number

29 UNK standby I'll get it for you

30 UNK "unintelligible" for the coronet east I don't have the coronet east number but it's a gold nine nine and a mazda four one through four four

31 UNK golden nine nine

32 UNK golf oscar lima delta nine nine and mazda mike alpha zulu delta alpha four one through four four

33 UNK do you know what type of aircraft they are is it some uh a tens and a tanker

34 UNK correct

35 UNK thank you

36 ZME memphis center

37 CC go ahead

38 ZID "unintelligible" indie

39 CC go ahead indie

40 ZID now receiving that broadcast now

41 CC alright thanks indie

42 UNK "unintelligible"

43 CC say again

44 ZDC washington center is philly up on we just picked up a u s air coming out of uh philly

45 CC stand by you got a call sign

46 ZDC u s air six thirty three

47 CC six three three thank you

48 ZBW command center boston

49 CC you're up boston

50 ZBW we're going to a new location in a different building we'll call you up when we get there you got enough room on the bridge for us

51 CC if you can't get in call another facil call another uh position in the command center and we can bring you in from uh "unintelligible"

52 ZBW ok we can do that we'll call over there

53 CC alright

54 ZBW bye

55 CC and that is a track target wash

56 CC washington center

57 NEAD command center northeast air defense

58 CC yes sir

59 NEAD the u s air six thirty three did he just depart philadelphia or what's the deal with him

60 CC I don't know I lost washington center on the telcon i'm still trying to find out

61 NEAD okay thanks if you find any information would you please pass it along

62 ZDC washington center's back and we're not sure of his track we're tracking him in t s d.

63 CC wash i just heard from philly he'd been holding in the air for two hours trying to get him on the ground they just started a track so "unintelligible" that's all

64 UNK command center

65 CC go ahead

66 UNK uh unconfirmed reports say the media is saying that uh they had the word that by five p m local time that they can expect normal air traffic just like i say it's unconfirmed

67 CC thank you very much

68 ZID command center indie

69 CC go ahead indie

70 ZID were showing american six forty four dallas to baltimore uh overdue by thirty minutes over nashville and I just need to confirm that aircraft is safely on the ground some place

71 CC memphis or eh fort worth center if you could uh check on american six four four please

72 CC and for all the facilities on we have checked we have no time for planning resuming operations at this moment

73 DEN ATCT okay this is denver tower what was that comment a few minutes ago about normal air traffic operations

74 CC someone "unintelligible" had a report that the media uh was talking about resuming operations at some time and i just wanted to reiterate that uh we have no plan at this time to resume operations

75 DEN ATCT just for information the city of denver closed t i a for twenty four hours this morning

76 CC thank you

77 ZDC command center washington center

78 CC go ahead wash

79 ZDC we got november four is coming from uh looks like cleveland center to richmond landing richmond i presume uh we to let him enter the airspace uh i heard earlier he was going to national

80 CC uh i heard earlier he was going to national uh yea go ahead november four you can take him he is not to land in the washington airspace uh richmond at the closest

81 ZDC roger

82 CC anchorage center you're on the telcon now

83 ZAN all right thank you gentlemen we'll leave this line open

84 CC all right if you ah this is the line we're using just to pass information if you have any information you think we need to know "unintelligible" here at the command center please speak up and let us know

85 ZAN wilco

86 DEN ATCT yea this is denver tower

87 CC go ahead denver

88 DEN ATCT uh just to let you know our last arrival is safely on the ground and we are basically out of business at this point

89 CC understand denver center you have any other aircraft in the air

90 ZDV go ahead for denver center what did you say

91 CC d i a i just said they just put their last airplane on the ground and are leaving do you have anymore that you need to get down and can't find any place for

92 ZDV i don't know that we just checked with them the tower and the tracon are staffed and operational but the airport manager has shut down the airport for twenty four hours

93 CC great i understand that they they just advised they took their last aircraft

94 ZDV right denver tower says they have landed their last aircraft

95 DEN ATCT alright and this is denver tower we were not closing the facility we're fully staffed we're going to remain fully staffed as far as i know at this point i'm just letting you know the last arrival is on the ground we don't have anymore business

96 CC okay thanks

97 UNK due to the fact the that the airport manager shut down the airport "unintelligible" tower is that true

98 CC that is affirmative the city of denver announced about a half hour ago that d i a was closed for twenty four hours

99 ZDV thank you thanks

100 CC thanks

101 NEAD and command center northeast air defense

102 CC northeast go ahead

103 NEAD yea we just had a report from cleveland center that they are evacuating do you have any information on that

104 ZID "unintelligible" this in indie we've got a similar report from "unintelligible" suspicious aircraft yes a suspicious aircraft over the center they are evacuating the facility

105 ZID this is indie need to know if cleveland is up executing a t c zero "unintelligible".

106 CC say again who is that

107 ZID this is indie is cleveland going a t c zero at this point

108 CC we're bringing them up right now trying to find out

109 ZID thank you

110 ZOA command center oakland

111 CC go ahead oakland

112 ZOA and just to verify we've got some fire fighting aircraft that want to get up and go are they uh exempt

113 CC yes

114 ZOA okay thanks

115 CC cleveland center you up

116 ZOB cleveland center is up now

117 CC cleveland uh several questions could you bring us up to date

118 ZOB do you want the

119 CC on your status your facility status

120 ZOB our status in the facility presently is is that uh we were down to minimal number in each area at the present time we have a small aircraft that was uh flying in the area reported by our local police department so we have now basically uh evacuated down to we some areas that had no aircraft that have no individuals in them although they are still uh i believe on the facility grounds outside and minimal staffing in here the chief "unintelligible" uh ops manager myself and a few of the military personnel

121 CC okay you want us to show you a t c zero

122 ZOB aw yes I uh would show us a t c zero until uh we can bring people back in uh uh we probably can handle a small number of aircraft some areas do have some minimal staffing minimal that may be putting the last few on the ground.

123 CC okay thank you cleveland

124 UNK command center

125 CC go ahead

126 UNK yea uh november four is requesting a fighter escort said he has personally talked to Bill Peacock and has and has been approved to land at d c a uh instead of richmond ah that's getting kind of confusing for us

127 CC yes it is hold on for just a moment

128 ZSE command center seattle

129 CC go ahead

130 ZSE yea we've got uh three oceanic flights coming inbound with ah banger nuclear "unintelligible"

131 CC i couldn't hear you say again

132 CC and uh who was that was talking before i lost you if you could uh

133 ZSE okay sorry about that this is seattle center

134 CC yessir

135 ZSE i've got three oceanic flights inbound to seattle banger nuclear sub base has asked for an a 1 t f r twenty five nautical mile radius that would shut down the airport you want these guys to divert to vancouver b c

136 CC yes yes get'em to divert

137 ZSE all right we'll do

138 CC all right cleveland center reference number four

139 ZOB yes

140 CC he is to continue

141 ZOB oh he's on indie now

142 CC oh he is indie center

143 ZID Yes

144 CC at this point in time he is to continue to richmond we have his request we are checking with the proper authorities

145 ZID thank you

146 CC all right

147 ZKC hey command center this is uh kansas city

148 CC go ahead kansas city

149 ZKC is their an expectation that once our airspace is cleared that we go ahead and uh evacuate all personnel except uh the minimum that stay open on a midnight configuration

150 CC stand by i'll check on that for you

151 ZKC thank you

152 CC all right vancouver center uh we pulled you into the hot line it's for information purposes only if you have anything uh significant to pass to us here at the command center please use this line it's going to remain open

153 VAN we're going to keep this line open

154 CC that's correct sir

155 VAN okay that's great uh at this moment just as an update uh no aircraft going into the u s what so ever uh we're probably going to use vancouver uh center as a parking lot uh as the airlines wish to reposition

156 CC thank you

157 ZLC command center this is salt lake

158 CC we've had several lifeguard aircraft requesting departure times can we anticipate uh releasing those aircraft

159 UNK there are several that are missing

160 CC "unintelligible" not yet i don't have any time for release on those

161 ZLC okay

- 162 ASW hey doug along those same lines this is brian at southwest
- 163 CC yes brian
- 164 ASW would you would you issue a notam to our a f s s 's so they can have a little more bite when they tell people they can't take off
- 165 CC there should be a notam out already
- 166 ASW okay thank you
- 167 UNK command center "unintelligible" sector
- 168 CC yes sir
- 169 UNK apparently washington center is holding our force one aircraft four four f fifteen fighters we need them released immediately
- 170 CC wash center you copy
- 171 ZDC "unintelligible" wash center
- 172 CC force one coming out of langley you need to let them go right away
- 173 ZOB command center cleveland
- 174 CC go ahead cleveland

175 ZOB we just want to verify uh medivacs are cleared to fly should we put a g i out to our "unintelligible" saying medivacs are cleared is their any process to verify the status

176 CC no no cleveland no lifeguards yet

177 ZOB no lifeguards "unintelligible" alright

178 CC we're working uh we hope to get you an update in the next 10 ten or fifteen minutes on the lifeguard situation

179 ZOB okay we "unintelligible" they had been released okay thank you

180 CC wash center

181 ZDC wash center we got two conflixtions on the medivacs you got one telcon the managers telcon on the 202 number saying the medivacs are okay and we got this one saying they're not

182 CC just to just to clarify what might have caused it military medivacs can go civilian cannot

183 CC and wash center

184 ZOB cleveland has that thank you

185 CC thank you cleveland

186 CC washington center

187 ZDC washington

188 CC did you get those guys did you tell em let the force one flight go

189 ZDC affirmative we told them immediately we told them

190 CC thank you

191 NEAD and command center northeast air defense

192 CC go ahead

193 NEAD apparently you're holding our aircraft at rickenbacker and atlantic city the
uh fighter jets we need to get them in the air immediately

194 CC did you hear that wash

195 ZDC get the fighter in out of atlantic city in the air wilco

196 CC and rickenbacker yes

197 ZDC right

198 NEAD and also out of langley

199 ZDC command center once we get the fighters in the air from atlantic city uh
what do you want us to do with them

200 CC say again someone else was talking to me

- 201 ZDC yea once the fighter get in the air out of atlantic city what shall we do with them just let them go on their own
- 202 CC let them go on whatever route they have programmed
- 203 ZDV command center denver center question
- 204 CC go ahead denver
- 205 ZDV ellsworth air force base is uh re requesting verification that military flights can go out and do training missions yes or no
- 206 CC negative no
- 207 ZDC okay earlier at fourteen thirteen it was told we were told that military and law enforcement flights were released
- 208 CC that's right up for train uh you know we were we didn't assume the time that they would be allowed to go up and train at this time we'll talk to the military cell here and see what's going on
- 209 ZDV so like only essential military flights would that be "unintelligible"
- 210 CC that would be best yes
- 211 ZDC command center wash
- 212 CC wash

- 213 ZDC hey we're taking the handoff from indie on november four he's still flight planned for national we need a decision on what we're gonna do are we going to national are we going to richmond
- 214 CC we're talking to em right now
- 215 ZDC we've got about ten minutes before we're gonna be over the arrival fix for uh that area
- 216 VAN break break vancouver center request
- 217 CC who is that
- 218 VAN vancouver center
- 219 CC vancouver go ahead
- 220 VAN yes we need to get to a different telephone line this won't work for us can i give you a secure telephone and i'll need you guys to phone us
- 221 CC hold on just a minute
- 222 VAN thank you
- 223 CC go ahead vancouver with the number
- 224 VAN yes please area code six zero four seven seven five nine six six nine just sec just stand by one please nine six six nine so it's area code six zero four seven seven five nine six six nine it'll put it into a secure office and we then can monitor on a speaker phone

225 CC alright hold on just a minute

226 VAN thank you sir

227 CC washington center command center

228 ZDC go ahead

229 CC reference november four he is authorized to land at washington

230 ZDC he is also demanding an escort is that on it's way

231 CC we have passed his request

232 ZDC understand

233 CC okay broadcast for all the facilities the aircraft that are authorized to fly must be on a discrete code if they are not on a discrete code they will be scrambled on

234 ZDV denver's got that we'll comply

235 CC thank you norad are you here yet

236 UNK flight operations from new york

237 CC I'm looking for norad

238 UNK no i'm not there

239 UNK what was the question "unintelligible" can answer it if he ah get an answer for you here

240 CC say again please

241 UNK say again the question "unintelligible" can give you some informa

242 CC just wondered if norad was up

243 UNK we have them on secure transmission here in carf

244 CC thank you

245 ZID command center

246 CC go ahead

247 ZID this is indie ah did you get me feedback on american six forty four that we're showing overdue.

248 CC fort worth and memphis center

249 NEAD command center northeast air defense

250 CC northeast air defense go ahead

251 NEAD we need to have positions for air force one so we can enter "unintelligible" no one seems to want to pass us this information we have a stew phone if somebody can give us a call and give us updates on where air force one is we'd appreciate it.

252 CC we'll do

253 NEAD I've got the number here if you've had it

254 CC "unintelligible" just a minute

255 ZKC command center this is kansas city we did a uh search for american six forty four we had no contact on that aircraft

256 UNK hello

257 CC say again please

258 UNK i just wanted to see if ah i rushed to new york trying to get a flight out from drum

259 CC say again i couldn't i couldn't hear you someone else was talking

260 UNK alright uh with the national guard out of rochester new york we we're trying to get a flight released from fort drum to return to rochester

261 CC hey could you hang up and call back on the other number again please

262 UNK what was the other number

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263 CC seven oh three nine zero four five one one five

264 UNK nine zero four five one one five

265 CC correct

266 UNK alright thank you

267 CC and northeast air defense someone in the the carf cell is using the stew
phone to give you the position now i believe

268 NEAD all right thank you

End of Transcript